

## INVESTOR COMPLAINT DATA BY DEPOSITORY PARTICIPANT AND STOCK BROKER

Data for Month Ended on March, 2024

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution on time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	-	-	-	-	-	-	-
2	SEBI (SCORE S)	-	-	-	-	-	-	-
3	Depository	-	-	-	-	-	-	-
4	Other Sources (if any)	-	-	-	-	-	-	-
	Grand Total	-	-	-	-	-	-	-

\* Should include complaints of previous months resolved in the current month, if any.

\*\* Should include total complaints pending as on the last day of the month, if any.

^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

### SAFAL CAPITAL (INDIA) LIMITED

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## INVESTOR COMPLAINT DATA BY DEPOSITORY PARTICIPANT AND STOCK BROKER

### Trend of Monthly Disposal of Complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	April, 2023	-	-	-	-
2	May, 2023	-	-	-	-
3	June, 2023	-	-	-	-
4	July, 2023	-	-	-	-
5	August, 2023	-	-	-	-
6	September, 2023	-	-	-	-
7	October, 2023	-	-	-	-
8	November, 2023	-	-	-	-
9	December, 2023	-	-	-	-
10	January, 2024	-	-	-	-
11	February, 2024	-	-	-	-
12	March, 2024	-	-	-	-

\* Should include complaints of previous months resolved in the current month, if any.

\*\* Should include total complaints pending as on the last day of the month, if any.

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## INVESTOR COMPLAINT DATA BY DEPOSITORY AND STOCK BROKER

### Trend of Annual Disposal of Complaints

Sr. No.	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	-	-	-	-
2	2018-19	-	-	-	-
3	2019-20	-	-	-	-
4	2020-21	-	-	-	-
5	2021-22	-	-	-	-
6	2022-23	-	-	-	-
7	2023-24	-	-	-	-
	<b>Grand Total</b>	-	-	-	-

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